

**CERT Program Manager Class**

1 message

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**CERT Program Manager Class**

July 19 & 20  
9:00 AM - 5:00 PM each day

State Emergency Operations Center  
1636 Gold Star Drive  
Raleigh, NC

This interactive course is designed to prepare Community Emergency Response Team (CERT) Program Managers for the tasks required to establish and sustain an active local CERT program. Upon completing this course, the participants should be able to:

- Define the purpose and core components of a local CERT program.
- Use strategic planning to define the mission and goals for a local CERT program.
- Describe the purposes and strategies for promoting a local CERT program.
- Establish a process for working with volunteers.
- Establish a process for working with instructors.
- Establish a process for acquiring and managing program resources.
- Build a plan for delivering and managing safe training and exercises.
- Describe the role of policies and procedures in operating a local CERT program.
- Develop a process for evaluating a local CERT program.
- Describe how to sustain a local CERT program.

**Prerequisites**

CERT - Community Emergency Response Team Basic Training Class (NC-317)  
Will accept CERT Basic Training from any state. FEMA IS-317 is acceptable, but it is preferred for students to have had in-person training for Basic.

Register through [TERMS](#).

**Target Audience**

Professionals and volunteers who are designated to be or are interested in being appointed a local CERT Program Manager, and those who are already in the CERT Program Manager position.

**Samantha Royster**  
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